

Miele



Service Fees



Miele Experience Centres

Vancouver
Calgary
Toronto
Yorkdale (Toronto)
Montreal

MieleCentre.ca

Customer Care

1-833-MY-MIELE
(1-833-696-4353)
customercare@miele.ca

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Prices subject to change
without notice.

miele.ca

Service Fees	Miele Pricing
<p>Out of warranty service Billable to consumer (includes a 6 month warranty on labour and installed parts only, additional parts required on subsequent visits for the originally requested repair during the 6 month warranty period are billable to the consumer). For appliances excluding MasterCool products and Ranges.</p>	<p>\$299.00 flat service rate (not inclusive of required parts)</p>
<p>Out of warranty service (MasterCool products and Ranges) Billable to consumer (includes a 6 month warranty on labour and installed parts only, additional parts required on subsequent visits for the originally requested repair during the 6 month warranty period are billable to the consumer).</p>	<p>\$309.00 flat service rate (not inclusive of required parts)</p>
<p>Additional appliance Serviced on site during primary service appointment – Billable to consumer (includes a 6 month warranty on labour and installed parts only, additional parts required on subsequent visits for the originally requested repair during the 6 month warranty period are billable to the consumer)</p>	<p>\$199.00 flat rate (not inclusive of required parts)</p>
<p>Support Technician Required for billable service work to be completed safely (Typically for larger appliances or to complete work that is awkward based on location of install, etc.)</p>	<p>\$189.00 (Labour only)</p>
<p>Travel charges In areas outside of Miele service area(s). Please refer to the terms and conditions of your sale at www.miele.ca or contact us at 1.800.565.6435 for further details.</p>	<p>\$60 per 30 minutes of travel (Applies to all service work both in and out of warranty)</p>
<p>Maintenance Exclusive Care Category A (Applies to built in coffee, Dishwasher and Laundry)</p>	<p>\$199.00 (per single appliance scheduled)</p>
<p>Maintenance Exclusive Care A+2 (Any additional category A appliance while completed on site at time of initial appliance maintenance)</p>	<p>\$99.00 (per additional appliance in this category and completed during same scheduled visit for initial maintenance)</p>
<p>Maintenance Exclusive Care Category B* (Refrigeration appliance)</p>	<p>\$109.00 (per appliance and must be completed while on site completing additional Maintenance or service work)</p>
<p>Maintenance Exclusive Care B+2* (Any additional refrigeration appliance)</p>	<p>\$49.00 (per additional appliance in this category and must be completed while on site completing additional Maintenance or service work)</p>

*B category maintenance is only available if completed during a Category A maintenance or existing Service Call